

# Feedback Ratings Guide

## Cut Price Racing

1. **How to receive feedback** - Cut Price Racing (the 'supplier') will provide feedback for buyers after feedback is left for the item. During busy times feedback may take up to 14 days to be left. However, rest assured, feedback **will** be left for those who leave feedback for their purchase.
2. **Negative Feedback** - Feedback will also be left for non-payers unless otherwise deemed resolved by Cut Price Racing in which case no feedback will be left.
3. **Types of feedback** – Feedback will always be provided according to a sliding scale of payment and/or collection speed (whichever occurs first). In the circumstance of **Electronic Funds Transfer or Money order/bank cheque etc times will be back-dated** to take into account processing or postal periods. I.e: Money orders will generally receive a 2 day back date from receipt for postal delay (or date of money order being made out will apply) or EFT up to 3 days back date may apply. **Collection dates may attract lee-way** due to arrangement times/difficulties with public holidays/weekends/work or other bad timing at the discretion of Cut Price Racing. The following standards apply:

**i) Payment/Collection made within 1-2 days of auction end**

 Super Fast Payment & Collection, Very Highly Recommended Ebay Buyer - Thankyou!

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**ii) Payment/Collection made within 3-4 days of auction end**

 Fast Payment, Excellent Ebay Buyer - Thankyou!

**iii) Payment/Collection made within 5-7 days of auction end**

 Prompt Payment, Great Ebay Buyer - Thankyou!

**iv) Payment/Collection made 8+ days from auction end**

 Payment Received. Thankyou.

**v) No payment received, no resolution/contact made**

 No Payment received. No contact made. Seller beware.

4. **Recommendations** – Given to those who pay/collect items within terms and conditions (generally 7 days from auction end – see Terms and Conditions of AUCTION) AND who leave appropriate feedback.

